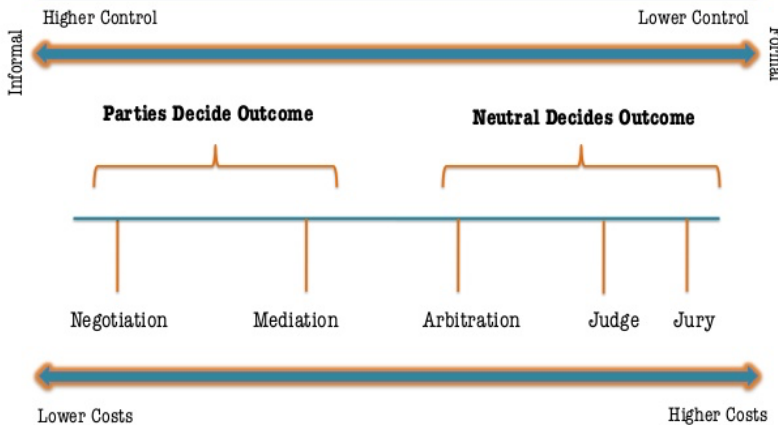


Subcontractor Claim Management and Dispute Resolution Methods in The State of California versus the Province of British Columbia: A Case Study

Dispute Resolution Continuum



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In the construction industry, discordance between what is expected versus what is delivered often arises. This disparity is commonly handled using informal negotiation. However, if negotiations fail, then claims and disputes often emerge. Speaking with construction professionals in California and British Columbia, a difference in opinion exists as to which method is considered most effective when dealing with subcontractor claims and disputes. In California, the importance of thorough contractual writing and an airtight contract is stressed. In British Columbia, utilizing the design-assist approach and maintaining relationships with subcontractors appears to take precedence. This case study aims to uncover the most effective methods of alternative dispute resolution in California versus British Columbia. The results found that informal negotiation is the first resolution method attempted. Once claims or disputes arise, both regions tend to utilize mediation; however, British Columbia is beginning to gradually implement adjudication. In both California and British Columbia, meticulous contractual writing was the consensus for preventing future conflicts before a project began.

Key Words: Subcontractor, Claim Management, Dispute Resolution, California, British Columbia

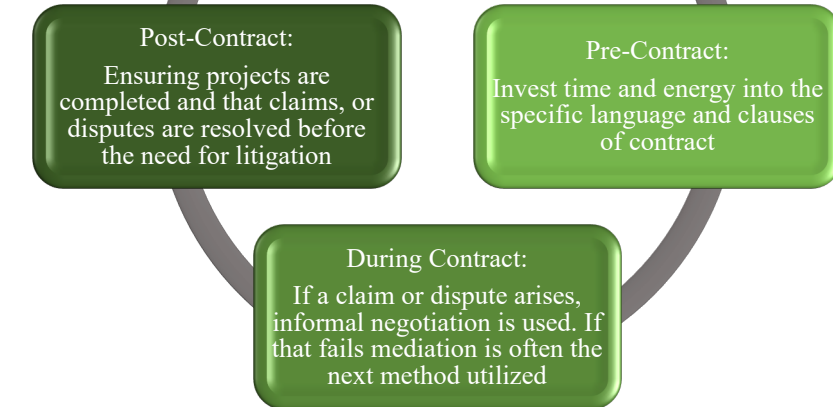
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Results - California Dispute Resolution Cycle



Results - British Columbia Dispute Resolution Cycle

