**REDUCING CUSTOMER WAIT TIME AND IMPROVING PROCESSES AT ABC’s ATV RENTALS**

**BY**

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**A Senior Project submitted**

**in partial fulfillment**

**of the requirements for the degree of**

**Bachelor of Science Industrial Engineering**

**California Polytechnic State University**

**San Luis Obispo**

**Graded By: Date of Submission:**

**Checked By: Approved by:**