

Adopted: May 25, 2004

**ACADEMIC SENATE
of
CALIFORNIA POLYTECHNIC STATE UNIVERSITY
San Luis Obispo, CA**

AS-614-04/HG

**RESOLUTION ON
CAL POLY MODEM POOL**

- 1 WHEREAS, Many faculty and staff rely on the Cal Poly modem pool in the carrying out of University
2 duties from their homes or other off campus sites; and
3
- 4 WHEREAS, Many faculty and staff use the Cal Poly modem pool to provide service to students beyond
5 the usual 9-5 time period; and
6
- 7 WHEREAS, Many faculty and staff complete work projects at home, thus providing important
8 additional service to the University; and
9
- 10 WHEREAS, DSL and cable modem service are not available for many faculty and staff, and so these
11 faculty and staff would have to choose a lower (than the current) level of available modem
12 services; and
13
- 14 WHEREAS, The cost of private internet service may not be affordable for many faculty and staff,
15 especially younger faculty and staff struggling with high mortgage payments; and
16
- 17 WHEREAS, Many of the less expensive private internet services come with undesirable features; and
18
- 19 WHEREAS, Providing adequate internet connectivity is the responsibility of the University and not just
20 ITS; and
21
- 22 WHEREAS, There are other financial ways of dealing with the costs associated with the modem pool
23 service including chargebacks and/or subsidies; therefore, be it
24
- 25 RESOLVED: That the Academic Senate of Cal Poly request that administration seek financial solutions
26 to the problems associated with canceling the modem pool service; and be it further
27
- 28 RESOLVED: That the Academic Senate of Cal Poly request that ITS seek technical solutions to the
29 problems associated with canceling the modem pool service.

Proposed by: Harvey Greenwald, Academic Senator
Date: April 19, 2004
Revised: April 27, 2004
Revised: May 25, 2004

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CAL POLY


SAN LUIS OBISPO
CA 93407

State of California
Memorandum

ACADEMIC SENATE

To: George Lewis
Chair, Academic Senate

Date: June 8, 2004


From: Warren J. Baker
President

Copies: Robert C. Detweiler
Jerry Hanley

Subject: Response to Academic Senate Resolution 614-04/HG—
Resolution on Cal Poly Modem Pool

The Administration and Information Technology Services (ITS), in particular, intends to fully include, as part of both our near-term actions and longer-term strategy, the intent of the recent Academic Senate resolution as passed.

Much of the recent efforts of ITS have been specifically focused to address such concerns and their actions have achieved significant progress to date. But the decision to end the current modem pool service now will be implemented for the reasons cited and shared with the Senate throughout the deliberation process. The last day of service will be July 12, 2004.

The combination of technological obsolescence, limited bandwidth, difficulty and cost to support and maintain the current service, and the risks to campus security are all factors that were considered.

The commercial service alternatives obtained by ITS and made available to both campus constituents and emeritus staff and faculty are considered highly attractive. They will also free campus IT resources to focus on more pressing and essential teaching and learning priorities and to help strengthen the security of the campus network in coming months.

We believe that the correct course of action now is to mutually focus on a realistic and affordable set of actions to migrate the limited number of current users from the campus modem pool and to mitigate, wherever practical, the direct impact on these users. In parallel, we can also track the need for and assess practical choices to address other administrative issues which some are anticipating.

We recognize, as the Senate's own debate on this resolution clearly indicated, there may exist other broader policy issues, which, as discussed, clearly extend beyond the pressing and immediate need for the University to move ahead with cancellation of the existing service. Some may be systemwide in nature and, in fact, may be more appropriately the concern of mutual collective bargaining efforts.

As this modem pool exit process and the transition of access services to cost effective commercial alternatives proceeds, ITS will continue to explore additional options with commercial providers and share the best of these with interested Academic Senate representatives. We appreciate the positive results such dialog often can produce.