I. Minutes: The minutes of December 3 were approved as presented. The November 19 minutes were approved with the following suggestion:

**Provost’s Office:** (Discus) Everyone should have received a memo from Provost Enz Finken on the new implementation of PolyPlanner for student registration. This program *will not* guarantee that a student can get a seat in a particular class and only provides minimal prerequisite checking because it can provide only minimal prerequisite checking. Cal Poly will not use the prerequisite capability.

II. Communication(s) and Announcement(s): none.

III. Reports:

A. **Academic Senate Chair:** (Rein) Bruno Giberti, Architecture Department, and Mary Pedersen, Associate Vice Provost Program and Planning, have been working on reviewing the WASC report for curricular changes. We are creating a task force to review the issues and make recommendations to this body for approval.

B. **President’s Office:** (Kinsley) The Provost and the President are interested in increasing the public art displays around campus. We have recently installed a public art piece in front of the PAC. The art piece was donated by the Cohen Family. CAP continues getting upgraded, some items discussed this quarter will be dining policy, catering, alcohol policy, and community engagement policy. Please send your input to Matt Roberts. The President’s Office is working with Rachel Fernloes to update university committees, the process to recommend people to committees, looking at the purpose of certain committees, and if there is a need of creating new committees. For more information, contact the President’s Office.

C. **Provost:** (Enz Finken) We have received a grant in the amount of $250,000, which will be available July 1 for internal research and creative activities. The focus of this research will be for faculty led research involving students. We have a committee looking for proposals and making decisions on funding. If anyone has questions please contact Mary Pedersen, Associate Vice Provost Programs and Planning, and Cem Sunata, Registrar, the Office of Research, Dean Wendt or Debbie Hart. The Center for Teaching, Learning, and Technology is joining the office of Academic Programs and Planning.

Enz Finken introduced Stan Nosek, Interim Vice President for Administration and Finance, who reported on budgets and housing. The Governor’s budget includes $142.2 million for system increase of 5%. The CSU System asked for $238 million with 3 going to the compensation pool. The Chancellor has said that a high priority will be given to the compensation pool. Campus leadership has been making it a priority for
look at the gaps in faculty and staff salaries. Chancellor discussed the importance of using new money to help current students rather than new students. The Chancellor is asking for ideas on other ways to allocate funds to campuses besides enrollment growth. Some possibilities include retention, graduation rate, and unit load. He also mentioned there will be no increase on tuition. Cal Poly Corporation purchased four homes on three lots on the corner of Grand and Slack for $1.9 million.

D. Vice President for Student Affairs: Humphrey reported that:
- Fraternity and Sorority students have failed to create a party registration policy under the terms of the deferred recruitment compromise and, as a result, are currently on social event probation until a policy can be created.
- Nona Nickelsen has accepted a position in University Housing and Tessa Stevens has been appointed the new Director of Parent & Family Programs and University Commencement. Tessa will begin her role on January 21.
- The Campus Climate Survey is set to launch on February 19 and we want to encourage everyone on campus to take the survey and share his or her honest thoughts in responding.
- ASI will be beginning its master planning process, and consistent with efforts for campus inclusion in all master planning processes, faculty and staff will be part of the consultation.
- Adrienne Miller, Director of Student Rights and Responsibilities, has accepted a position at Stanford and has left Cal Poly. Robert Griffin, a retired Cal Poly employee and a current hearing officer, is serving in an interim capacity. A national search will launch in the next few weeks.
- Keith Humphrey is chairing the consultative search committee for the Vice President for Administration and Finance. The committee will hold its first meeting this week.

E. Statewide Senate: (LoCascio) At its next meeting the State-Wide CSU will discuss engineering majors having 198 units and junior colleges offering bachelor’s degrees.

F. CFA Campus President: (Thomcroft) The CFA President met with the Chancellor last week; not much to report yet. The Brown budget includes a 5% increase in state contribution and we will be receiving a 2.5% of that increase.

G. ASI Representative: (Colombini) Rose Float won the highest award ever, the Innovation Award. Six campuses on quarter systems have met and come up with a resolution to target diversity on campus. ASI will be holding a t-shirt exchange on February 6.

IV. Special Reports: Patricia Ponce, Student Ombuds, reported on Student Ombuds Services and Suicide Intervention. Presentation is available at: http://academic senate.wcms.calpoly.edu/sites/ academic senate.wcms.calpoly.edu/files/minutes/13-14_minutes/011414_student_ombuds_services.pdf

V. Consent Agenda: The following courses/programs were approved by consensus: EDUC 428 – Primary Grade (K-3) Literacy and Language Arts Instruction in Schools with Diverse Populations, EDUC 429 - Middle Grades (4-8) Literacy and Language Arts Instruction in Schools with Diverse Populations, and MATH 172 – Calculus for the Life Science Workshop II.

VI. Business Item(s):
A. Resolution on Graduate Certificate Matriculated Student Requirements: Schaffner, Chair of Academic Senate Curriculum Committee, presented the resolution, which states “upon achieving 50% of the units that are applied towards satisfaction of graduate certificate requirements, no further units will be counted towards he graduate certificate for non-matriculated students.” M/S/P to approve resolution.
B. **Resolution on Inactivating and Reactivating Courses**: Schaffner, Chair of Academic Senate Curriculum Committee, presented a resolution stating that the Cal Poly catalog should provide accurate and timely listings of courses that students have the ability to take. While departments are encouraged to formally delete courses that they are not currently being taught, we recognize that there are reasons to retain some courses on an inactive status. Resolution will return as a second reading.

C. **Resolution on Cross-Disciplinary Studies Minors**: Schaffner, Chair of Academic Senate Curriculum Committee, presented the resolution. A Cross-Disciplinary Studies Minor is the result of a partnership between two or more target major programs. It is defined as a set of curricular requirements comprised of a coherent group of courses tailored for each partner program such that all students from target majors develop depth in the partner discipline, focused study in their own discipline, as well as focused study in the mutual domain of the minor. Resolution will return as a second reading.

D. **Resolutions on Proposal to Establish the Strawberry Sustainability Research and Education Center**: Rachel Fernflores, Philosophy Department, and Mark Shelton, Associate Dean for CAFES, were contacted by the Strawberry Commission on February 2013 to develop a strawberry center at Cal Poly. Resolution will return as a second reading.

E. **Resolution Supporting ASI’s Reaffirmation of Cal Poly San Luis Obispo’s Commitment to the Quarter System**: Due to the lack of time, the resolution was not discussed.

VII. Discussion Item(s): none.

VIII. Adjournment 5:00 pm

Submitted by,  

Melissa Rodriguez  
Academic Senate Student Assistant
STUDENT OMBUDS SERVICES

(SOS)
January 14, 2014
Academic Senate
By Patricia Ponce, Ph.D.
OMBUDS

Resource for conflict resolution

A neutral person who listens to students concerns off the record and helps them to explore different solutions.
STUDENT OMBUDS SERVICES

- SOS operates according to the International Ombudsman Association Code of Ethics and Standards of Practice
STANDARDS

- Confidentiality
- Informality
- Impartiality
- Independence
WHAT AN OMBUDS DOES:

- Safe place for discussion
- Listen confidentially
- Communicate off the record
- Clarify issues
- Answer questions
- Explain university policy and procedures
- Referrals - on and off campus
- Explore options
- Mediate
- Track trends
- Recommendations for policy changes to remedy recurring problems
THE OMBUDS DOES NOT:

- Advocate for any individual or group
- Represent the University
- Make decisions for students
- Offer legal advice
- Hear formal complaints
- Participate in any formal process
- Maintain records (to protect student privacy)
- Report (not a mandated reporter)
## TREND DATA

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<th>Comparisons</th>
<th>2010-2011</th>
<th>2011-2012</th>
<th>2012-2013</th>
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<td>Total number of Cases</td>
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<td>Total Contacts</td>
<td>96</td>
<td>213</td>
<td>269</td>
<td>+ 26%</td>
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2012 - 2013 WHO IS SERVED

Class Level

- Grad. Student: 8%
- Freshmen: 25%
- Senior: 33%
- Sophomore: 15%
- Junior: 19%
2012 - 2013 WHO IS SERVED

Students by College

- Continuing Education: 1%
- COSAM: 17%
- CAFES: 21%
- COE: 26%
- COB: 12%
- CAED: 4%
- CLA: 19%
TYPES OF ISSUES SURFACED

- Academic concerns
- Appeals – academic, disciplinary, policy
- Roommate conflicts
- Student Organization conflicts
- Student Instructor misunderstandings
- Incivility – around campus / classroom
- Student Employment
- Legal concerns
# 2012 - 2013 NATURES OF ISSUES

<table>
<thead>
<tr>
<th>Issues</th>
<th>Totals 2011/12</th>
<th>Totals 2012/13</th>
<th>% Change</th>
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<tbody>
<tr>
<td>Advising</td>
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<td>37</td>
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<tr>
<td>Grades</td>
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<td>29</td>
<td>0</td>
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<td>Housing on / off</td>
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<td>+32%</td>
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</table>
Response Categories

- Referral
- Problem solving & options
- Policy clarification & options
- Mediation or facilitated meeting
- Intervention
- Feedback & conflict coaching
Conflict is a part of human nature

CONTACT SOS AS THE FIRST STEP, OR LAST RESORT, OR ANYWHERE ALONG THE WAY.
OFFICE OF STUDENT OMBUDS SERVICES

- Kennedy Library, room 113
- 805 756-1380
- ombuds@calpoly.edu
- Website: www.ombuds.calpoly.edu
- Daily walk-in 10-12 and by appointment
ASIST

- Applied Suicide Intervention Skills Training
- Thursday January 30 and Friday January 31, 2014
- Two full days, 8:30 a.m. – 4:30 p.m.

- Comment from faculty attendee
TO REGISTER FOR ASIST

- Email Hannah Roberts, Psy.D.
- hrober02@calpoly.edu

Alcohol and Other Drug Specialist
Campus Program Coordinator CalMHSA Student Mental Health Initiative
Associate Outreach Coordinator Counseling Services, California Polytechnic State University, San Luis Obispo
(805) 756-2511 (office and 24/7 crisis line)