WHEREAS, Many faculty and staff rely on the Cal Poly modem pool in the carrying out of University
duties from their homes or other off campus sites; and

WHEREAS, Many faculty and staff use the Cal Poly modem pool to provide service to students beyond
the usual 9-5 time period; and

WHEREAS, Many faculty and staff complete work projects at home, thus providing important
additional service to the University; and

WHEREAS, DSL and cable modem service are not available for many faculty and staff, and so these
faculty and staff would have to choose a lower (than the current) level of available modem
services; and

WHEREAS, The cost of private internet service may not be affordable for many faculty and staff,
especially younger faculty and staff struggling with high mortgage payments; and

WHEREAS, Many of the less expensive private internet services come with undesirable features; and

WHEREAS, Providing adequate internet connectivity is the responsibility of the University and not just
ITS; and

WHEREAS, There are other financial ways of dealing with the costs associated with the modem pool
service including chargebacks and/or subsidies; therefore, be it

RESOLVED: That the Academic Senate of Cal Poly request that administration seek financial solutions
to the problems associated with canceling the modem pool service; and be it further

RESOLVED: That the Academic Senate of Cal Poly request that ITS seek technical solutions to the
problems associated with canceling the modem pool service.

Proposed by: Harvey Greenwald, Academic Senator
Date: April 19, 2004
Revised: April 27, 2004
Revised: May 25, 2004
The Administration and Information Technology Services (ITS), in particular, intends to fully include, as part of both our near-term actions and longer-term strategy, the intent of the recent Academic Senate resolution as passed.

Much of the recent efforts of ITS have been specifically focused to address such concerns and their actions have achieved significant progress to date. But the decision to end the current modem pool service now will be implemented for the reasons cited and shared with the Senate throughout the deliberation process. The last day of service will be July 12, 2004.

The combination of technological obsolescence, limited bandwidth, difficulty and cost to support and maintain the current service, and the risks to campus security are all factors that were considered.

The commercial service alternatives obtained by ITS and made available to both campus constituents and emeritus staff and faculty are considered highly attractive. They will also free campus IT resources to focus on more pressing and essential teaching and learning priorities and to help strengthen the security of the campus network in coming months.

We believe that the correct course of action now is to mutually focus on a realistic and affordable set of actions to migrate the limited number of current users from the campus modem pool and to mitigate, wherever practical, the direct impact on these users. In parallel, we can also track the need for and assess practical choices to address other administrative issues which some are anticipating.

We recognize, as the Senate’s own debate on this resolution clearly indicated, there may exist other broader policy issues, which, as discussed, clearly extend beyond the pressing and immediate need for the University to move ahead with cancellation of the existing service. Some may be systemwide in nature and, in fact, may be more appropriately the concern of mutual collective bargaining efforts.

As this modem pool exit process and the transition of access services to cost effective commercial alternatives proceeds, ITS will continue to explore additional options with commercial providers and share the best of these with interested Academic Senate representatives. We appreciate the positive results such dialog often can produce.